SWARE

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Vidzeme Planning region and after KES I, KES II, KES III Lessons learnt by stakeholders

Leide Abele

Project manager at the Vidzeme Planning region

lelde.abele@Vidzeme.lv

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Participants – stakeholders in the KES I



- ✓ Linda Krūmiņa, Senior Financial Officer at Ministry of Culture of the Republic of Latvia
- ✓ Jolanta Sausiņa, Project and tourism specialist at Amata Municipality
- ✓ Māris Lietuvietis, Director at Alūksne Municipality Selfgovernment agency "ALJA"
- ✓ *Lelde Ābele* and *Jānis Rubulis* specialists at Vidzeme Planning region



Lessons learnt after KES I



- TCC gives many possibilities for bottom-up and stakeholder cooperation and involvement into policy making and development. This is an approach that should be developed in the field of cultural and natural heritage management in Latvia
- The balanced territorial development strategy is playing a key role in the development of cultural and natural heritage objects
- The ways of involvement differ widely from public forums and questionnaires to individual talks. The representative from Alūksne Municipality has got an inspiration from good examples of society involvement activities and is planning to organize a public discussion forum in their homepage to get in touch with society



Lessons learnt after KES I

- Public-private sectors engagement for the promotion and management of tourism in region is essential
- Lough Derg lake is a good example how different municipalities can cooperate in the management process of the common lake. It is also a good example how public water could be managed without the involvement of public funded human resources, but by various types of societies, foundations and public organizations

Participants – stakeholders in the KES II



- ✓ Juris Urtāns, Expert at State Inspection for Heritage Protection
- ✓ Valērijs Seilis, Head of Development division at Burtnieki Municipality
- ✓ Lienīte Priedāja Klepere and Māra Sproģe tourism and comunication specialists at Vidzeme Planning region





Lessons learnt after KES II

- There is a big difference between navigable waterways system in Milan and waterways management system (including culture and natural heritage management) in Latvia
- In Latvia, it would be necessary to analyze the possibilities for diversifying water resource management models involving the private sector, entrepreneurs and non-governmental organizations
- Local authorities in cooperation with Vidzeme Planning Region could considere implementation (pilot project options) of eco-musem concept



Participants - stakeholders in the KES III

- ✓ Andris Klepers, Expert, Assistant Professor, Deputy head of tourism and leisure studies in academic issues for master's programmes at University of Applied Sciences
- ✓ Toms Treimanis, Project and tourism specialist at Kocēni Municipality
- ✓ Lienīte Priedāja Klepere and Māra Sproģe tourism and comunication specialists at Vidzeme Planning region





Lessons learnt after KES III

- Dordrecht/ Biesbosch/ Kinderdijk water triangle cooperation model the idea of this type of cooperation model could be used in Latvia as well
- ArcGIS platform is a good common governance tool that could be the next step also in Latvia for our river basin management plans which are poorly integrated into regional and local planning documents
- Tidal Park initiative is an example that could be transferred to Latvia creating ideas for river Gauja promenades and also planning other coastal areas of waterbodies



Lessons learnt after KES III

- Culture heritage management model run by a nongovernmental organization in Kinder Dijk is motivated by the quality of services and overall results. Their "customer journey" principle in designing a service has created a precise experience management model.
- Approach of the national tourism agency of the Netherlands about Hierarchical levels of tourism management between national / regional and local levels, gave good ideas to use by project SWARE when defining strategical framework for heritage management
- Volunteering for the development of the Rotte River. Local community initiatives with a high culture of voluntary engagement.



Next steps

- Strategic guidelines for management of tourism and cultural heritage (action plan) of the Vidzeme region is one of the forthcoming work plans in the near future
- The next stakeholder & institutional learning group meeting in Vidzeme will be dedicated to the topical issue of the need to develop a strategic guidelines for management of tourism and cultural heritage (action plan) for the Vidzeme region
- Strentghtening SIG group, involving key stakeholders national, regional and local stakeholder representatives from
 both the tourism industry and cultural and natural heritage
 areas. We can create a successful platform for effective
 cooperation in a long term





Thank you for your attention!

Project medias